

CHANGE & RESPONSE STRATEGIES, LLC

Anticipating tomorrow by innovating today.™

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Change & Response Strategies Presents To Widener University

Morristown, NJ - - **Christopher D'Marco, Executive Vice President of Change & Response Strategies, LLC** recently presented two informative programs to university staff and faculty at Widener University in Chester, Pennsylvania.

The programs, Customer Service for the Academic Professional focused on the many "customers" the academic professional serves including students, parents, alumni, the community, and internally co-workers and other departments, and Communication: It's Not All Talk, afforded attendees a view of how all types of communication impact our professional lives and those around us.

A 20 year veteran of consulting and training, Mr. D'Marco is a much sought after speaker, panelist and lecturer in corporate, non-profit, and academic arenas as he draws from his own hands-on experience in senior management specifically in high demand, limited resource environments. He is a member of the American Society for Training & Development, the Society for Human Resources Management, the Organization Development Network, the Commerce & Industry Association of New Jersey, and the New Jersey Chamber of Commerce.

Founded by Mr. D'Marco in 2004 as a consortium of management strategists, human resources professionals, marketing consultants and corporate trainers, **Change & Response Strategies (CRS)** helps private, public, and not-for-profit organizations meet their business objectives by assisting them in clarifying their company vision, and strengthening strategic plan, competitive advantage, developing their staff and improving their business processes and overall infrastructure.

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